# Text Processing, Tasks, and Corpora

Nathan Schneider ~ 16 January 2024

https://people.cs.georgetown.edu/nschneid/cosc5402/

## Text Processing

- Computers represent text as strings of characters
  - Letters, numbers, punctuation, symbols, emojis, diacritics/combining characters, spaces

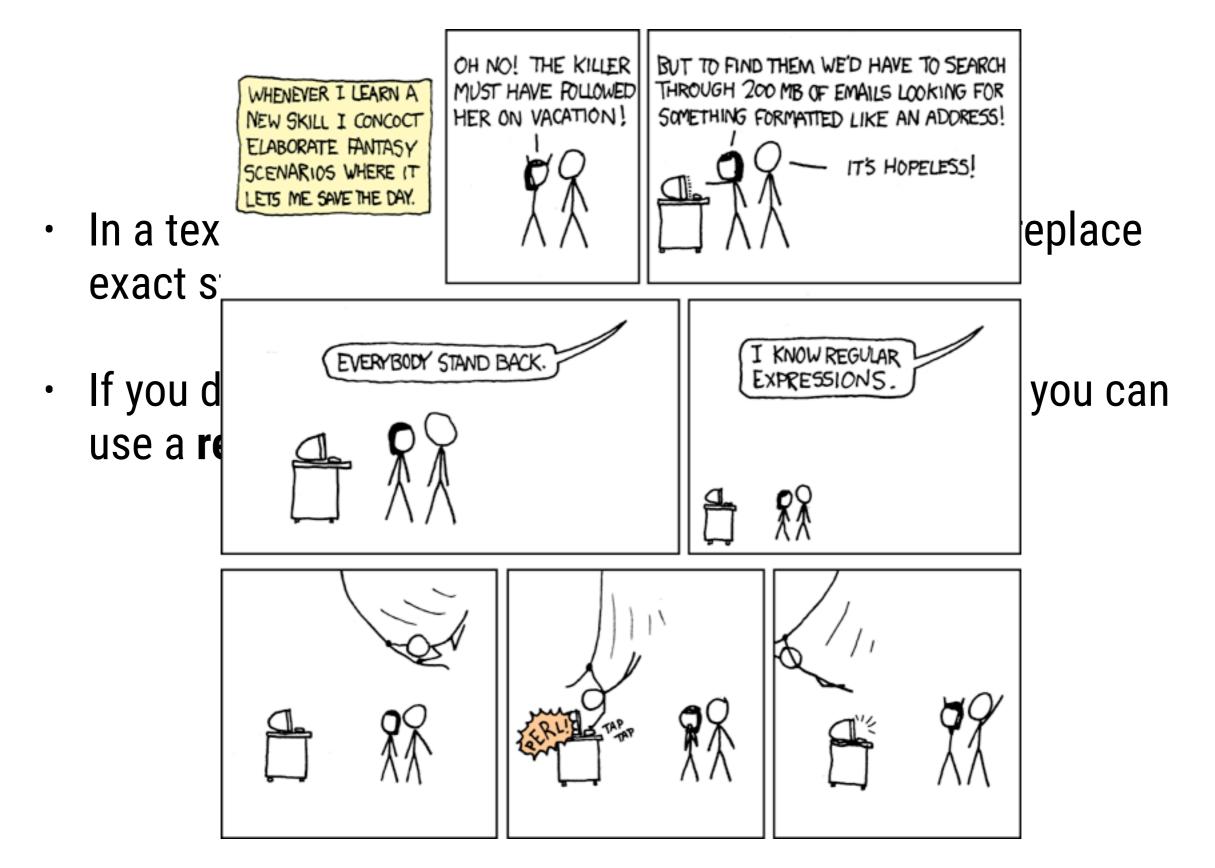
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- At the machine level, a string is stored as a sequence of **bytes**, which are interpreted as integers  $\rightarrow$  code points  $\rightarrow$  characters in some **encoding** 
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- Text editors provide functionality for working with (plain) text files

## Find & replace

- In a text editor, or in Python, there are ways to find/replace exact string matches
- If you don't know the exact string you're looking for, you can use a regular expression



https://xkcd.com/208/

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- If you don't know the exact string you're looking for, you can use a regular expression
- Regular expression patterns allow for disjunctions and wildcards, so the pattern may match more than one particular string
  - Pattern to find all English articles ("a", "an", "the")?
  - Pattern to check whether a string is an email address?

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- Deterministic—the expression either matches the string or it doesn't!
  - No ambiguity in the correct behavior (of course your expression may have a bug)
- Requires a very precise statement in terms of characters/substrings.
  - "names of people", "sentences about chemistry" would be hard to express as a regex

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  - ▶ (In linguistics, "word" is very hard concept to define precisely across languages. But for now, think roughly "groups of characters separated by spaces in English text".)
- (Word) tokenization and sentence tokenization
  - The split units are called tokens.
  - Token also refers to an instance of a word, in contrast to its **type** (the word in general).

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- For most kinds of writing, regular expressions can do this pretty well, most of the time.
  - Language/regional/stylistic differences in use of spaces, punctuation, etc.
  - Python library for English: nltk.word\_tokenize(string)

### Sentence Tokenization/ Splitting: Not always easy

In April 1938, Bernarr A. Macfadden, publisher of *Liberty* magazine stepped in, offering a prize of \$1,000 to the winning composer, stipulating that the song must be of simple "harmonic structure", "within the limits of [an] untrained voice", and its beat in "march tempo of military pattern".

The contest rules required the winner to submit his entry in written form, and Crawford immediately complied. However his original title, *What Do You think of the Air Corps Now?*, was soon officially changed to *The Army Air Corps*.

https://en.wikipedia.org/wiki/The\_U.S.\_Air\_Force\_(song)

## Preprocessing

- Tokenization is a kind of preprocessing that can be done to a piece of text.
- Depending on the data source and application, it may help to perform
  - data cleaning: remove irrelevant material like page numbers in an OCRed text, or irrelevant documents like spam/advertising
  - **normalization:** collapsing different types of spelling variation such as capitalization (colour  $\rightarrow$  color; U.S.  $\rightarrow$  US  $\rightarrow$  us)
  - lemmatization: mapping words of a language to a canonical form (the "dictionary entry" or lemma): {eat, eats, eating, ate, eaten} → eat

## Tasks

 Recall that NLP covers a range of problems, ranging from core linguistic analysis to practical applications:

#### **Applications & Core Tasks**

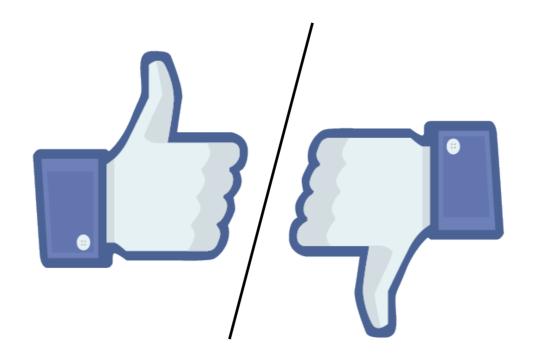
- Machine Translation
- Information Retrieval
- Question Answering
- Dialogue Systems
- Information Extraction
- Summarization
- Sentiment Analysis

- Language modeling/text generation
- Part-of-speech tagging
- Syntactic parsing
- Named entity recognition
- Coreference resolution
- Word sense disambiguation
- Semantic role labeling

•

- We measure progress in NLP by evaluating systems designed to perform various tasks.
  - benchmarking
- Different tasks target different languages, parts of language, and applications.
- By way of example, we'll focus on the task of...

## Sentiment Analysis



Goal: Predict the opinion expressed in a piece of text.

E.g., + or -. (Or a rating on a scale.)

**★**½

This movie is terrible

Jay Hutchinson (/user/id/904627900/)

★ Super Reviewer

Filled with horrific dialogue, laughable characters, a laughable plot, ad really no interesting stakes during this film, "Star Wars Episode I: The Phantom Menace" is not at all what I wanted from a film that is supposed to be the huge opening to the segue into the fantastic Original Trilogy. The positives include the score, the sound effects, and most of the

KJ Proulx (/user/id/896976177/)

★ Super Reviewer



Phantom is a frustrating watch, however there are elements worth admiring: its ambition plot, Williams score, the art direction, and the iconic duel with Darth Maul.

> nuel Mirliani (/user '9/) ★ Super Reviewer

\*\*\*1/2

I've had a saying that I've used for almost 20 years now in relation to The Phantom Menace. I compare the film to waking up Christmas morning expecting some great present only to receive socks. Nothing against socks. They have a place and are quite needed, but there's no flash with it. The same goes for The Phantom Menace, a film that really doesn't live up to the

> Chris Garman (/user/id/816762000/ ★ Super Reviewer

#### RottenTomatoes.com

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The last one, at least, requires data!

# BEFORE you build a system, choose a dataset for evaluation!

Why is data-driven evaluation important?

- Good science requires controlled experimentation.
- Good engineering requires benchmarks.
- Your intuitions about typical inputs are probably wrong.

Sometimes you want multiple evaluation datasets: e.g., one for **development** as you hack on your system, and one reserved for final **testing**.

# Corpora

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- A dataset with many instances of language use is called a corpus (pl. corpora).
  - < Latin 'body'</p>
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# Corpora

- A dataset with many instances of language use is called a corpus (pl. corpora).
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  - It can be a carefully curated sample for studying how language works.
  - Or, for building and evaluating NLP systems.
- Where can you get one?
  - A precompiled dataset, e.g. for NLP/machine learning contests
  - Create your own, e.g. by scraping websites

#### **Annotations**

To evaluate and compare sentiment analyzers, we need reviews with **gold labels** (+ or -) attached. These can be

- derived automatically from the original data artifact (metadata such as star ratings), or
- added by a human annotator who reads the text
  - Issue to consider/measure: How consistent are human annotators? If they often have trouble deciding or agreeing, how can this be addressed?

More on these issues later in the course!

#### An evaluation measure

Once we have a dataset with gold (correct) labels, we can give the text of each review as input to our system and measure how often its output matches the gold label.

Simplest measure:

$$\frac{\mathbf{accuracy}}{\mathbf{\#} \ \mathsf{total}} = \frac{\# \ \mathsf{correct}}{\# \ \mathsf{total}}$$

More measures later in the course!

#### **Catching our breath**

We now have:

✓ a definition of the sentiment analysis task (inputs and outputs)

✓ a way to measure a sentiment analyzer (accuracy on gold data)

So we need:

• an algorithm for predicting sentiment

#### A simple sentiment classification algorithm

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Use a **sentiment lexicon** to count positive and negative words:

Positive:			ivegative:		
absolutely	beaming	calm	abysmal	bad	callous
adorable	beautiful	celebrated	adverse	banal	can't
accepted	believe	certain	alarming	barbed	clumsy
acclaimed	beneficial	champ	angry	belligerent	coarse
accomplish	bliss	champion	annoy	bemoan	cold
achieve	bountiful	charming	anxious	beneath	collapse
action	bounty	cheery	apathy	boring	confused
active	brave	choice	appalling	broken	contradictory
admire	bravo	classic	atrocious		contrary
adventure	brilliant	classical	awful		corrosive

From http://www.enchantedlearning.com/wordlist/

clean

bubbly

affirm

Simplest rule: Count positive and negative words in the text. Predict whichever is greater.

#### Some possible problems with simple counting

- 1. Hard to know whether words that *seem* positive or negative tend to actually be used that way.
  - sense ambiguity
  - sarcasm/irony
  - text could mention expectations or opposing viewpoints, in contrast to author's actual opinon
- 2. Opinion words may be describing (e.g.) a character's attitude rather than an evaluation of the film.
- 3. Some words act as semantic modifiers of other opinion-bearing words/phrases, so interpreting the full meaning requires sophistication:

I can't stand this movie vs.

I can't believe how great this movie is

#### What if we have more data?

Perhaps corpora can help address the first objection:

1. Hard to know whether words that *seem* positive or negative tend to actually be used that way.

A data-driven method: Use **frequency counts** to ascertain which words tend to be positive or negative.

#### **NLTK**

The Natural Language Toolkit (http://nltk.org) is a Python library for NLP. NLTK

- is open-source, community-built software
- was designed for teaching NLP: simple access to datasets, reference implementations of important algorithms
- contains wrappers for using (some) state-of-the-art NLP tools in Python

It will help if you familiarize yourself with Python **strings** and methods/libraries for manipulating them.

(If you are familiar with Python 2.7, know that strings and Unicode are handled differently in Python 3.)

#### Using an NLTK corpus

```
>>> from nltk.corpus import movie_reviews
>>> movie_reviews.words()
[u'plot', u':', u'two', u'teen', u'couples', u'go', ...]
>>> movie reviews.sents()
[[u'plot', u':', u'two', u'teen', u'couples', u'go',
 \hookrightarrow u'to', u'a', u'church', u'party', u',', u'drink',
 \hookrightarrow u'and', u'then', u'drive', u'.'], [u'they',
 \hookrightarrow u'get', u'into', u'an', u'accident', u'.'], ...]
>>> print('\n'.join(' '.join(sent) for sent in
 \rightarrow movie reviews.sents()[:5])
plot: two teen couples go to a church party, drink
 \hookrightarrow and then drive .
they get into an accident .
one of the guys dies , but his girlfriend continues to
 \hookrightarrow see him in her life , and has nightmares .
what 's the deal?
watch the movie and " sorta " find out .
```

#### Using an NLTK corpus: word frequencies

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#### Using an NLTK corpus: categories

```
>>> movie_reviews.categories()
[u'neg', u'pos']
>>> fpos =
 >>> fneg =
 >>> fMoreNeg = fneg - fpos
>>> fMoreNeg.most_common()[:20]
[(u'movie', 721), (u't', 700), (u'i', 685), (u'bad',
 \hookrightarrow 673), (u'?', 631), (u'"', 628), (u'have', 421),
 \hookrightarrow (u'!', 399), (u'no', 350), (u'plot', 321),
 \hookrightarrow (u'there', 318), (u'if', 301), (u'*', 286),
 \hookrightarrow (u'this', 282), (u'so', 267), (u'why', 250),
 \hookrightarrow (u'just', 221), (u'only', 219), (u'worst', 210),
 \hookrightarrow (u'even', 207)]
```

#### What if we have more data?

Perhaps corpora can help address the first objection:

1. Hard to know whether words that *seem* positive or negative tend to actually be used that way.

A data-driven method: Use frequency counts from a **training corpus** to ascertain which words tend to be positive or negative.

• Why separate the training and test data (held-out test set)? Because otherwise, it's just data analysis; no way to estimate how well the system will do on new data in the future.

# ChatGPT Activity



### ChatGPT

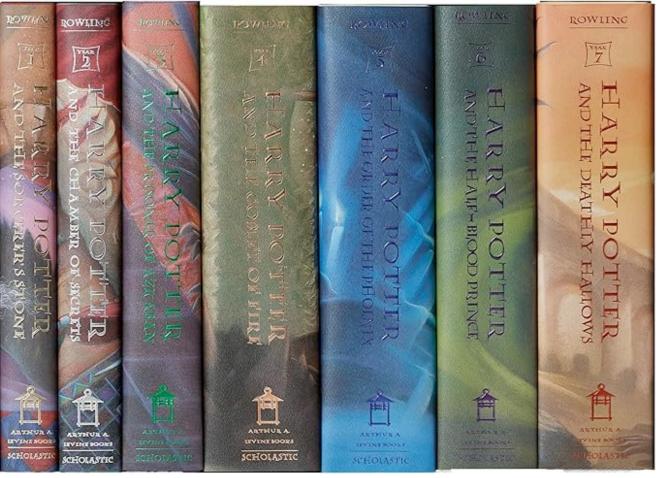
- ChatGPT is a well-known system that responds to text prompts with generated text (or code).
  - It is a testament to the power of corpus data.
- Who has used it? What for?

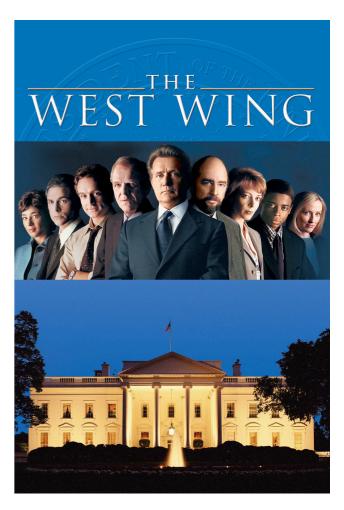
# Strengths/Weaknesses

- 1. Ask some factual questions with specific correct answers (e.g. birthday of a celebrity). Does the system provide a correct answer?
- 2. Engage in a dialogue about a favorite book, film, or research paper of your choice.
  - Can the system provide an accurate summary?
  - Are the answers on topic? Consistent?
  - If you ask about details, are the answers correct?
  - What happens if you ask a trick question?
- 3. Ask it to provide information in a creative form, e.g. lyrics in the style of your favorite singer.

## Nathan vs. ChatGPT







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  - Much of the generated text contains incorrect details, and it is easy to trick the system. Fluency ≠ a mind at work.
  - Beware industry hype! ("Generative AI" is the new "blockchain")

## "Intelligent" image generation?

