# Empirical Methods in Natural Language Processing Lecture 3 N-gram Language Models

(most slides from Sharon Goldwater; some adapted from Alex Lascarides)

23 January 2019



## Recap

- Previously, we talked about corpus data and some of the information we can get from it, like word frequencies.
- For some tasks, like sentiment analysis, word frequencies alone can work pretty well (though can certainly be improved on).
- For other tasks, we need more.
- Today we consider **sentence probabilities**: what are they, why are they useful, and how might we compute them?

#### **Review: Word-based sentiment**

- Recall that we can predict sentiment for a document based on counting positive and negative words.
- Do you think the following words would be positive or negative in a movie review?
  - **–** OK
  - Action
  - Star

## **N-grams**

- In some cases, looking at more than one word at a time might be more informative.
  - action movie vs. action packed
  - Star Wars vs. star studded
- An n-gram is a word sequence of length n.
  - 1-gram or **unigram**: action
  - 2-gram or **bigram**: action packed
  - 3-gram or trigram: action packed adventure
  - 4-gram: action packed adventure film

### **N-grams**

The Force Awakens brings back the Old Trilogy 's heart , humor , mystery , and fun .

How many:

- Unigrams?
- Bigrams?
- Trigrams?

#### **Character N-grams**

- A character n-gram applies the same idea to characters rather than words.
- E.g. unnatural has character bigrams un, nn, na, ..., al
- Why might this concept be useful for NLP?

## **Towards Sentence Probabilities**

- "Probability of a sentence" = how likely is it to occur in natural language
  - Consider only a specific language (English)

P(the cat slept peacefully) > P(slept the peacefully cat)

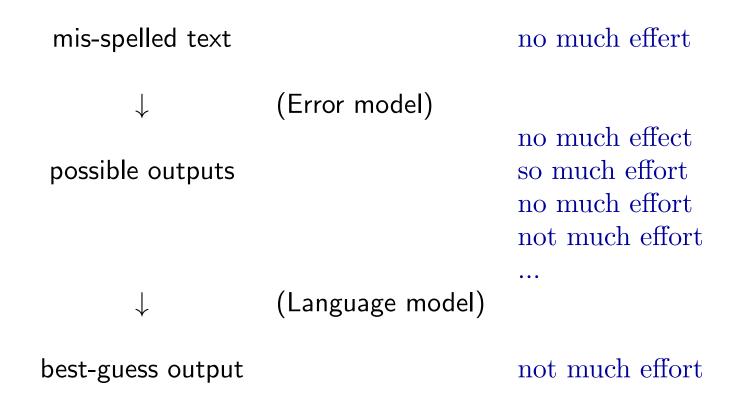
P(she studies morphosyntax) > P(she studies more faux syntax)

## Language models in NLP

- It's very difficult to know the true probability of an arbitrary sequence of words.
- But we can define a **language model** that will give us good approximations.
- Like all models, language models will be good at capturing some things and less good for others.
  - We might want different models for different tasks.
  - Today, one type of language model: an N-gram model.

## **Spelling correction**

Sentence probabilities help decide correct spelling.



## Automatic speech recognition

Sentence probabilities help decide between similar-sounding options. speech input

$\downarrow$	(Acoustic model)	
possible outputs		She studies morphosyntax She studies more faux syntax She's studies morph or syntax
$\downarrow$	(Language model)	•••

best-guess output

She studies morphosyntax

### Machine translation

Sentence probabilities help decide word choice and word order.

non-English input

$\downarrow$	(Translation model)	
		She is going home
possible outputs		She is going house
		She is traveling to home
		To home she is going
		•••
$\downarrow$	(Language model)	
best-guess output		She is going home

### LMs for prediction

- LMs can be used for **prediction** as well as correction.
- Ex: predictive text correction/completion on your mobile phone.
  - Keyboard is tiny, easy to touch a spot slightly off from the letter you meant.
  - Want to correct such errors as you go, and also provide possible completions.
     Predict as as you are typing: ineff...
- In this case, LM may be defined over sequences of *characters* instead of (or in addition to) sequences of words.

#### But how to estimate these probabilities?

- We want to know the probability of word sequence  $\vec{w} = w_1 \dots w_n$  occurring in English.
- Assume we have some training data: large corpus of general English text.
- We can use this data to estimate the probability of  $\vec{w}$  (even if we never see it in the corpus!)

## **Probability theory vs estimation**

- Probability theory can solve problems like:
  - I have a jar with 6 blue marbles and 4 red ones.
  - If I choose a marble uniformly at random, what's the probability it's red?

## **Probability theory vs estimation**

- Probability theory can solve problems like:
  - I have a jar with 6 blue marbles and 4 red ones.
  - If I choose a marble uniformly at random, what's the probability it's red?
- But often we don't know the true probabilities, only have data:
  - I have a jar of marbles.
  - I repeatedly choose a marble uniformly at random and then replace it before choosing again.
  - In ten draws, I get 6 blue marbles and 4 red ones.
  - On the next draw, what's the probability I get a red marble?
- The latter also requires estimation theory.

## Notation

- I will often omit the random variable in writing probabilities, using P(x) to mean P(X=x).
- When the distinction is important, I will use
  - P(x) for *true* probabilities
  - $-\hat{P}(x)$  for *estimated* probabilities
  - $P_{\rm E}(x)$  for estimated probabilities using a particular estimation method E.
- But since we almost always mean estimated probabilities, may get lazy later and use P(x) for those too.

### Example estimation: M&M colors

What is the proportion of each color of M&M?

• In 48 packages, I find<sup>1</sup> 2620 M&Ms, as follows:

Red	Orange	Yellow	Green	Blue	Brown
372	544	369	483	481	371

• How to estimate probability of each color from this data?

<sup>1</sup>Actually, data from: https://joshmadison.com/2007/12/02/mms-color-distribution-analysis/

## **Relative frequency estimation**

• Intuitive way to estimate discrete probabilities:

$$P_{\rm RF}(x) = \frac{C(x)}{N}$$

where C(x) is the count of x in a large dataset, and  $N = \sum_{x'} C(x')$  is the total number of items in the dataset.

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- M&M example:  $P_{\rm RF}({\rm red}) = \frac{372}{2620} = .142$
- This method is also known as **maximum-likelihood estimation** (MLE) for reasons we'll get back to.

#### MLE for sentences?

Can we use MLE to estimate the probability of  $\vec{w}$  as a sentence of English? That is, the prob that some sentence S has words  $\vec{w}$ ?

$$P_{\rm MLE}(S=\vec{w}) = \frac{C(\vec{w})}{N}$$

where  $C(\vec{w})$  is the count of  $\vec{w}$  in a large dataset, and N is the total number of sentences in the dataset.

### Sentences that have never occurred

the Archae opteryx soared jaggedly amidst foliage  $$\sf vs$$  jaggedly trees the on flew

- Neither ever occurred in a corpus (until I wrote these slides).  $\Rightarrow C(\vec{w}) = 0$  in both cases: MLE assigns both zero probability.
- But one is grammatical (and meaningful), the other not.
   ⇒ Using MLE on full sentences doesn't work well for language model estimation.

## The problem with MLE

- MLE thinks anything that hasn't occurred will never occur (P=0).
- Clearly not true! Such things can have differering, and non-zero, probabilities:
  - My hair turns blue
  - I injure myself in a skiing accident
  - I travel to Finland
- And similarly for word sequences that have never occurred.

### Sparse data

• In fact, even things that occur once or twice in our training data are a problem. Remember these words from Europarl?

cornflakes, mathematicians, pseudo-rapporteur, lobby-ridden, Lycketoft, UNCITRAL, policyfor, Commissioneris, 145.95

All occurred once. Is it safe to assume all have equal probability?

- This is a **sparse data** problem: not enough observations to estimate probabilities well. (Unlike the M&Ms, where we had large counts for all colours!)
- For sentences, many (most!) will occur rarely if ever in our training data. So we need to do something smarter.

#### **Towards better LM probabilities**

- One way to try to fix the problem: estimate  $P(\vec{w})$  by combining the probabilities of smaller parts of the sentence, which will occur more frequently.
- This is the intuition behind **N-gram language models**.

• We want to estimate  $P(S = w_1 \dots w_n)$ .

- Ex: P(S = the cat slept quietly).

- This is really a joint probability over the words in S:  $P(W_1 = \text{the}, W_2 = \text{cat}, W_3 = \text{slept}, \dots W_4 = \text{quietly}).$
- Concisely, P(the, cat, slept, quietly) or  $P(w_1, \ldots w_n)$ .

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- Concisely, P(the, cat, slept, quietly) or  $P(w_1, \ldots w_n)$ .
- Recall that for a joint probability, P(X,Y) = P(Y|X)P(X). So,

P(the, cat, slept, quietly) = P(quietly|the, cat, slept)P(the, cat, slept)= P(quietly|the, cat, slept)P(slept|the, cat)P(the, cat)P(quietly|the, cat, slept)P(slept|the, cat)P(the, cat)

 $= P(\mathsf{quietly}|\mathsf{the, cat, slept}) P(\mathsf{slept}|\mathsf{the, cat}) P(\mathsf{cat}|\mathsf{the}) P(\mathsf{the})$ 

• More generally, the chain rule gives us:

$$P(w_1, \dots, w_n) = \prod_{i=1}^n P(w_i | w_1, w_2, \dots, w_{i-1})$$

- But many of these conditional probs are just as sparse!
  - If we want P(I spent three years before the mast)...
  - we still need P(mast|I spent three years before the).

Example due to Alex Lascarides/Henry Thompson

- So we make an **independence** assumption: the probability of a word only depends on a fixed number of previous words (history).
  - trigram model:  $P(w_i|w_1, w_2, \dots, w_{i-1}) \approx P(w_i|w_{i-2}, w_{i-1})$
  - bigram model:  $P(w_i|w_1, w_2, \dots, w_{i-1}) \approx P(w_i|w_{i-1})$
  - unigram model:  $P(w_i|w_1, w_2, \dots, w_{i-1}) \approx P(w_i)$
- In our example, a trigram model says
  - $P(mast|I \text{ spent three years before the}) \approx P(mast|before the})$

## **Trigram independence assumption**

- Put another way, trigram model assumes these are all equal:
  - P(mast|I spent three years before the)
  - P(mast|I went home before the)
  - P(mast|I saw the sail before the)
  - P(mast|I revised all week before the)

because all are estimated as P(mast|before the)

• Also called a Markov assumption



Andrey Markov  $\rightarrow$ 

• Not always a good assumption! But it does reduce the sparse data problem.

## **Estimating trigram conditional probs**

- We still need to estimate P(mast|before, the): the probability of mast given the two-word history before, the.
- If we use relative frequencies (MLE), we consider:
  - Out of all cases where we saw before, the as the first two words of a trigram,
  - how many had  $\max$  as the third word?

## **Estimating trigram conditional probs**

• So, in our example, we'd estimate

$$P_{MLE}(\text{mast}|\text{before, the}) = \frac{C(\text{before, the, mast})}{C(\text{before, the})}$$

where C(x) is the count of x in our training data.

• More generally, for any trigram we have

$$P_{MLE}(w_i|w_{i-2}, w_{i-1}) = \frac{C(w_{i-2}, w_{i-1}, w_i)}{C(w_{i-2}, w_{i-1})}$$

### **Example from** *Moby Dick* **corpus**

C(before, the) = 55 C(before, the, mast) = 4  $\frac{C(\textit{before, the, mast})}{C(\textit{before, the})} = 0.0727$ 

- *mast* is the second most common word to come after *before the* in *Moby Dick*; *wind* is the most frequent word.
- $P_{MLE}(mast)$  is 0.00049, and  $P_{MLE}(mast|the)$  is 0.0029.
- So seeing *before the* vastly increases the probability of seeing *mast* next.

## **Trigram model: summary**

- To estimate  $P(\vec{w})$ , use chain rule and make an indep. assumption:  $P(w_1, \dots, w_n) = \prod_{i=1}^n P(w_i | w_1, w_2, \dots, w_{i-1})$   $\approx P(w_1) P(w_2 | w_1) \prod_{i=3}^n P(w_i | w_{i-2}, w_{w-1})$
- Then estimate each trigram prob from data (here, using MLE):

$$P_{MLE}(w_i|w_{i-2}, w_{i-1}) = \frac{C(w_{i-2}, w_{i-1}, w_i)}{C(w_{i-2}, w_{i-1})}$$

• On your own: work out the equations for other N-grams (e.g., bigram, unigram).

## Practical details (1)

• Trigram model assumes two word history:

$$P(\vec{w}) = P(w_1)P(w_2|w_1)\prod_{i=3}^n P(w_i|w_{i-2}, w_{w-1})$$

• But consider these sentences:

	$w_1$	$w_2$	$w_3$	$w_4$
(1)	he	saw	$\operatorname{the}$	yellow
(2)	feeds	the	cats	daily

• What's wrong? Does the model capture these problems?

## **Beginning/end of sequence**

• To capture behaviour at beginning/end of sequences, we can augment the input:

• That is, assume  $w_{-1} = w_0 = \langle s \rangle$  and  $w_{n+1} = \langle s \rangle$  so:

$$P(\vec{w}) = \prod_{i=1}^{n+1} P(w_i | w_{i-2}, w_{i-1})$$

• Now, P(</s>|the, yellow) is low, indicating this is not a good sentence.

## **Beginning/end of sequence**

• Alternatively, we could model all sentences as one (very long) sequence, including punctuation:

two cats live in sam 's barn . sam feeds the cats daily . yesterday , he saw the yellow cat catch a mouse .  $[\ldots]$ 

- Now, trigrams like P(.|cats daily) and P(,|.yesterday) tell us about behavior at sentence edges.
- Here, all tokens are lowercased. What are the pros/cons of *not* doing that?

# Practical details (2)

- Word probabilities are typically very small.
- Multiplying lots of small probabilities quickly gets so tiny we can't represent the numbers accurately, even with double precision floating point.
- So in practice, we typically use **negative log probabilities** (sometimes called **costs**):
  - Since probabilities range from 0 to 1, negative log probs range from 0 to  $\infty$ : lower cost = higher probability.
  - Instead of *multiplying* probabilities, we *add* neg log probabilities.

# **Interim Summary: N-gram probabilities**

- "Probability of a sentence": how likely is it to occur in natural language? Useful in many natural language applications.
- We can never know the true probability, but we may be able to estimate it from corpus data.
- *N*-gram models are one way to do this:
  - To alleviate sparse data, assume word probs depend only on short history.
  - Tradeoff: longer histories may capture more, but are also more sparse.
  - So far, we estimated N-gram probabilites using MLE.

### **Interim Summary: Language models**

• Language models tell us  $P(\vec{w}) = P(w_1 \dots w_n)$ : How likely to occur is this sequence of words?

Roughly: Is this sequence of words a "good" one in my language?

- LMs are used as a component in applications such as speech recognition, machine translation, and predictive text completion.
- To reduce sparse data, N-gram LMs assume words depend only on a fixedlength history, even though we know this isn't true.

#### **Coming up next:**

- Weaknesses of MLE and ways to address them (more issues with sparse data).
- How to evaluate a language model: are we estimating sentence probabilities accurately?

### **Evaluating a language model**

- Intuitively, a trigram model captures more context than a bigram model, so should be a "better" model.
- That is, it should more accurately predict the probabilities of sentences.
- But how can we measure this?

# Two types of evaluation in NLP

- **Extrinsic**: measure performance on a downstream application.
  - For LM, plug it into a machine translation/ASR/etc system.
  - The most reliable evaluation, but can be time-consuming.
  - And of course, we still need an evaluation measure for the downstream system!
- Intrinsic: design a measure that is inherent to the current task.
  - Can be much quicker/easier during development cycle.
  - But not always easy to figure out what the right measure is: ideally, one that correlates well with extrinsic measures.

Let's consider how to define an intrinsic measure for LMs.

### Entropy

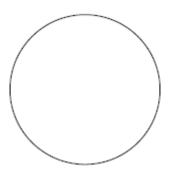
• Definition of the **entropy** of a random variable X:  $U(X) = \sum_{i=1}^{N} D(i) = D(i)$ 

 $H(X) = \sum_{x} -P(x) \log_2 P(x)$ 

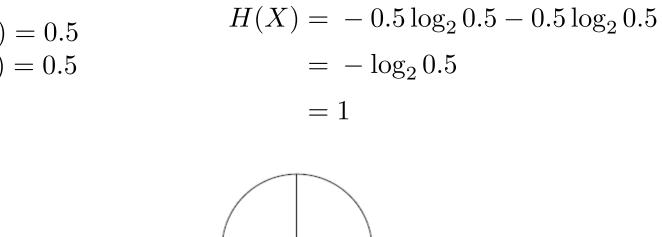
- Intuitively: a measure of uncertainty/disorder
- Also: the expected value of  $-\log_2 P(X)$

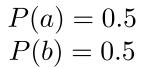
One event (outcome)





2 equally likely events:

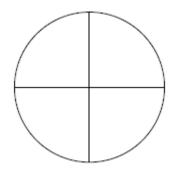




4 equally likely events:

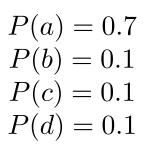
P(a) = 0.25 P(b) = 0.25 P(c) = 0.25P(d) = 0.25

$$H(X) = -0.25 \log_2 0.25 - 0.25 \log_2 0.25$$
$$-0.25 \log_2 0.25 - 0.25 \log_2 0.25$$
$$= -\log_2 0.25$$
$$= 2$$



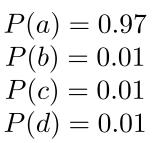
3 equally likely events and one more likely than the others:

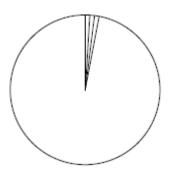
$$H(X) = -0.7 \log_2 0.7 - 0.1 \log_2 0.1$$
  
- 0.1 log<sub>2</sub> 0.1 - 0.1 log<sub>2</sub> 0.1  
= -0.7 log<sub>2</sub> 0.7 - 0.3 log<sub>2</sub> 0.1  
= -(0.7)(-0.5146) - (0.3)(-3.3219)  
= 0.36020 + 0.99658  
= 1.35678

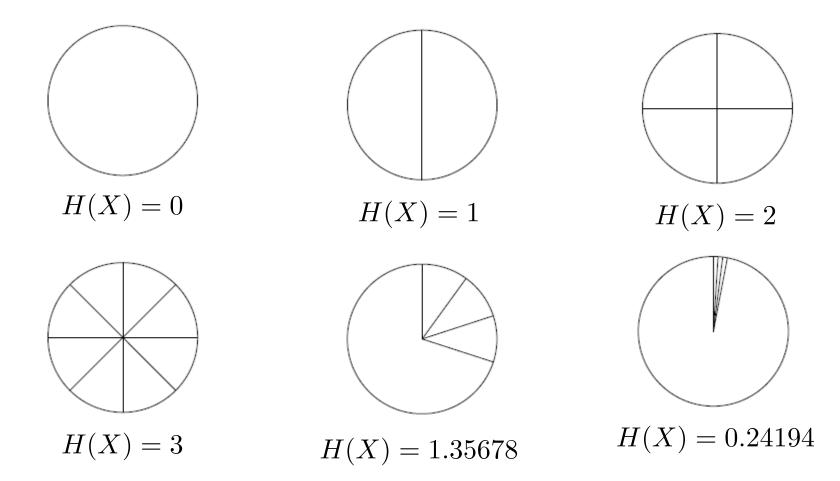


3 equally likely events and one much more likely than the others:

 $H(X) = -0.97 \log_2 0.97 - 0.01 \log_2 0.01$ - 0.01 log<sub>2</sub> 0.01 - 0.01 log<sub>2</sub> 0.01 = -0.97 log<sub>2</sub> 0.97 - 0.03 log<sub>2</sub> 0.01 = -(0.97)(-0.04394) - (0.03)(-6.6439) = 0.04262 + 0.19932 = 0.24194







# **Entropy** as y/n questions

How many yes-no questions (bits) do we need to find out the outcome?

- Uniform distribution with  $2^n$  outcomes: n q's.
- Other cases: entropy is the average number of questions per outcome in a (very) long sequence of outcomes, where questions can consider multiple outcomes at once.

### **Entropy** as encoding sequences

- Assume that we want to encode a sequence of events X.
- Each event is encoded by a sequence of bits, we want to use as few bits as possible.
- For example
  - Coin flip: heads = 0, tails = 1
  - 4 equally likely events: a = 00, b = 01, c = 10, d = 11
  - 3 events, one more likely than others: a = 0, b = 10, c = 11
  - Morse code: e has shorter code than q
- Average number of bits needed to encode  $X \ge$  entropy of X

# The Entropy of English

- Given the start of a text, can we guess the next word?
- For humans, the measured entropy is only about 1.3.
  - Meaning: on average, given the preceding context, a human would need only 1.3 y/n questions to determine the next word.
  - This is an upper bound on the true entropy, which we can never know (because we don't know the true probability distribution).
- But what about *N*-gram models?

#### **Cross-entropy**

- Our LM estimates the probability of word sequences.
- A good model assigns high probability to sequences that actually have high probability (and low probability to others).
- Put another way, our model should have low uncertainty (entropy) about which word comes next.
- We can measure this using **cross-entropy**.
- Note that cross-entropy ≥ entropy: our model's uncertainty can be no less than the true uncertainty.

### **Computing cross-entropy**

• For  $w_1 \dots w_n$  with large n, per-word cross-entropy is well approximated by:

$$H_M(w_1 \dots w_n) = -\frac{1}{n} \log_2 P_M(w_1 \dots w_n)$$

- This is just the average negative log prob our model assigns to each word in the sequence. (i.e., normalized for sequence length).
- Lower cross-entropy  $\Rightarrow$  model is better at predicting next word.

### **Cross-entropy example**

Using a bigram model from Moby Dick, compute per-word cross-entropy of I spent three years before the mast (here, without using end-of sentence padding):

$$\begin{aligned} &-\frac{1}{7}( \quad \lg_2(P(I)) + \lg_2(P(\textit{spent}|I)) + lg_2(P(\textit{three}|\textit{spent})) + \lg_2(P(\textit{years}|\textit{three})) \\ &+ \lg_2(P(\textit{before}|\textit{years})) + \lg_2(P(\textit{the}|\textit{before})) + \lg_2(P(\textit{mast}|\textit{the})) \quad ) \\ &= -\frac{1}{7}( -6.9381 - 11.0546 - 3.1699 - 4.2362 - 5.0 - 2.4426 - 8.4246 \quad ) \\ &= -\frac{1}{7}( 41.2660 \quad ) \\ &\approx \quad 6 \end{aligned}$$

- Per-word cross-entropy of the *unigram* model is about 11.
- So, unigram model has about 5 bits more uncertainty per word then bigram model. But, what does that mean?

#### Data compression

- If we designed an optimal code based on our bigram model, we could encode the entire sentence in about 42 bits.
- A code based on our unigram model would require about 77 bits.
- ASCII uses an average of 24 bits per word (168 bits total)!
- So better language models can also give us better data compression: as elaborated by the field of **information theory**.

# Perplexity

- LM performance is often reported as **perplexity** rather than cross-entropy.
- Perplexity is simply 2<sup>cross-entropy</sup>
- The average branching factor at each decision point, if our distribution were uniform.
- So, 6 bits cross-entropy means our model perplexity is  $2^6 = 64$ : equivalent uncertainty to a uniform distribution over 64 outcomes.

### **Interpreting these measures**

I measure the cross-entropy of my LM on some corpus as 5.2. Is that good?

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I measure the cross-entropy of my LM on some corpus as 5.2. Is that good?

- No way to tell! Cross-entropy depends on both the model and the corpus.
  - Some language is simply more predictable (e.g. casual speech vs academic writing).
  - So lower cross-entropy could mean the corpus is "easy", or the model is good.
- We can only compare different models on the same corpus.
- Should we measure on training data or held-out data? Why?

### Sparse data, again

Suppose now we build a *trigram* model from Moby Dick and evaluate the same sentence.

- But I spent three never occurs, so  $P_{MLE}$ (three | I spent) = 0
- which means the cross-entropy is infinite.
- Basically right: our model says I spent three should never occur, so our model is infinitely wrong/surprised when it does!
- Even with a unigram model, we will run into words we never saw before. So even with short N-grams, we need better ways to estimate probabilities from sparse data.

# Smoothing

- The flaw of MLE: it estimates probabilities that make the training data maximally probable, by making everything else (unseen data) minimally probable.
- **Smoothing** methods address the problem by stealing probability mass from seen events and reallocating it to unseen events.
- Lots of different methods, based on different kinds of assumptions. We will discuss just a few.

# Add-One (Laplace) Smoothing

• Just pretend we saw everything one more time than we did.

$$P_{\mathrm{ML}}(w_i|w_{i-2}, w_{i-1}) = \frac{C(w_{i-2}, w_{i-1}, w_i)}{C(w_{i-2}, w_{i-1})}$$

$$\Rightarrow \qquad P_{+1}(w_i|w_{i-2}, w_{i-1}) = \frac{C(w_{i-2}, w_{i-1}, w_i) + 1}{C(w_{i-2}, w_{i-1})} \qquad ?$$

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• NO! Sum over possible  $w_i$  (in vocabulary V) must equal 1:

$$\sum_{w_i \in V} P(w_i | w_{i-2}, w_{i-1}) = 1$$

• If increasing the numerator, must change denominator too.

?

#### **Add-one Smoothing: normalization**

• We want:

$$\sum_{w_i \in V} \frac{C(w_{i-2}, w_{i-1}, w_i) + 1}{C(w_{i-2}, w_{i-1}) + x} = 1$$

• Solve for *x*:

$$\sum_{w_i \in V} (C(w_{i-2}, w_{i-1}, w_i) + 1) = C(w_{i-2}, w_{i-1}) + x$$

$$\sum_{w_i \in V} C(w_{i-2}, w_{i-1}, w_i) + \sum_{w_i \in V} 1 = C(w_{i-2}, w_{i-1}) + x$$

$$C(w_{i-2}, w_{i-1}) + v = C(w_{i-2}, w_{i-1}) + x$$

$$v = x$$

where v = vocabulary size.

# Add-one example (1)

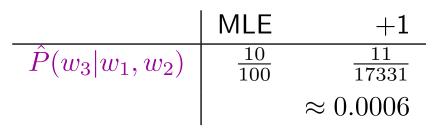
- *Moby Dick* has one trigram that begins I spent (it's I spent in) and the vocabulary size is 17231.
- Comparison of MLE vs Add-one probability estimates:

	MLE	+1
$\hat{P}(\text{three} \mid \text{I spent})$	0	0.00006
$\hat{P}(\mathrm{in} \mid \mathrm{I \; spent})$	1	0.0001

•  $\hat{P}(\text{in}|\text{I spent})$  seems very low, especially since in is a very common word. But can we find better evidence that this method is flawed?

# Add-one example (2)

• Suppose we have a more common bigram  $w_1, w_2$  that occurs 100 times, 10 of which are followed by  $w_3$ .



- Shows that the very large vocabulary size makes add-one smoothing steal *way* too much from seen events.
- In fact, MLE is pretty good for frequent events, so we shouldn't want to change these much.

# Add- $\alpha$ (Lidstone) Smoothing

• We can improve things by adding  $\alpha < 1$ .

$$P_{+\alpha}(w_i|w_{i-1}) = \frac{C(w_{i-1}, w_i) + \alpha}{C(w_{i-1}) + \alpha v}$$

- Like Laplace, assumes we know the vocabulary size in advance.
- But if we don't, can just add a single "unknown" (UNK) item to the vocabulary, and use this for all unknown words during testing.
- Then: how to choose  $\alpha$ ?

# Optimizing $\alpha$ (and other model choices)

- Use a three-way data split: **training** set (80-90%), **held-out** (or **development**) set (5-10%), and **test** set (5-10%)
  - Train model (estimate probabilities) on training set with different values of  $\alpha$
  - Choose the  $\alpha$  that minimizes cross-entropy on development set
  - Report final results on test set.
- More generally, use dev set for evaluating different models, debugging, and optimizing choices. Test set simulates deployment, use it only once!
- Avoids overfitting to the training set and even to the test set.

## Summary

- We can measure the relative goodness of LMs on the same corpus using cross-entropy: how well does the model predict the next word?
- We need smoothing to deal with unseen N-grams.
- Add-1 and Add- $\alpha$  are simple, but not very good.

### Postscript

- There are better smoothing methods for *N*-gram language models, including one called Kneser-Ney smoothing.
- But neural network language models can do even better without a Markov assumption. (Later in the course.)